OUR WORLD HAS CHANGED
NEW HEALTH & SAFETY LAWS CAME INTO FORCE ON 4 APRIL 2016.

AS A RESULT OF THE CHANGES THERE WILL BE;
- A greater accountability for businesses & individuals
- A greater requirement for everyone (including contractors) on site to work together to stay safe
  – consult, cooperate and coordinate.

Because of this change and as part of Firth’s focus on continual improvement in providing a safe and healthy workplace we ask for your assistance when we are working together.

A particular area of concern is when we are delivering Dricon products to your site.

Please read the following pages that detail our new safety protocols which we’ve put in place so that we all Work Safe and Go Home Safe.

Thanks for your cooperation.
2 IMPORTANT NEW SAFETY PROTOCOLS:

1 SITE DELIVERY SAFETY

IN THE FUTURE OUR CUSTOMER SERVICE TEAM WILL ASK THE PERSON PLACING THE ORDER WHETHER WE CAN ACCESS THE SITE SAFELY AND IF THERE IS POTENTIAL TO OBSTRUCT TRAFFIC OR PEDESTRIANS.

If this is not possible, alternative delivery methods may be appropriate. Some level of traffic or pedestrian management may be required to ensure we can deliver products to site efficiently while protecting the safety of passers-by.

Our drivers have been instructed to park in a safe place and report back to dispatch if at any time they feel there are inadequate resources on site to manage safe delivery. Should we arrive on site and access isn’t possible we may refuse to deliver and you may be charged for the costs incurred. So it is important that we work together at the time products are ordered and delivery is confirmed to ensure the site is safe.

2 DUST & ASSOCIATED HAZARDS

Dricon’s range of concretes, mortars, plasters, sands and other products can be hazardous. To view the relevant Dricon Safety Data Sheets (SDS) on safe handling, protection and responding to emergencies, please visit firth.co.nz/resources
SITE DELIVERY SAFETY
Q+A

CAN OUR VEHICLES SAFELY ACCESS YOUR SITE FOR DELIVERY?

NO

ARE VEHICLES REQUIRED TO BLOCK FOOTPATHS OR ROADWAYS?

NO

SHOULD WE ARRIVE ON SITE AND ACCESS ISN’T POSSIBLE WE MAY REFUSE TO DELIVER AND YOU MAY BE CHARGED A REDELIVERY FEE.

YES

DO YOU HAVE A SUITABLE TRAFFIC MANAGEMENT SYSTEM IN PLACE?

NO

ARE YOU ABLE TO ARRANGE FOR SUITABLE TRAFFIC CONTROLS TO BE IN PLACE BEFORE WE DELIVER?

NO

I WILL TAKE YOUR ORDER AND DISCUSS DELIVERY OPTIONS WITH OUR TRANSPORT CARRIER. WE WILL BE IN TOUCH.

YES

YES

YES